



## Information on data protection for customers

We would like to inform you about the handling of your personal data in accordance with the GDPR:

### Your contact person for all data privacy related questions:

ACMOS CHEMIE KG

Represented by the managing directors:

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Contact information for our company Data Protection

Officer: [datenschutz@acmos.com](mailto:datenschutz@acmos.com)

### Purpose and legal basis of the data processing:

You share your data with us by giving us a business card or we collect this data from you in order to initiate or execute an order.

Failure to provide data requested by us may mean that the contract with us cannot be concluded.

We process your personal data contract-related for the following purposes: Identification, support and processing of the contract (Art. 6 para. 1 lit. b GDPR).

Any further processing of your personal data will only take place if this is required or permitted by law or if you have given us your express consent (Art. 6 para. 1 letter a GDPR).

In certain cases, we process the above-mentioned data on the basis of a legitimate interest in accordance with article 6 paragraph 1 letter f GDPR, e.g. for the purpose of statistical (anonymized) evaluation and optimization of our services or to decide on the risk of payment defaults.

We use neither automated decisions nor profiling.

### Consent to newsletter, participation in competitions or special offers:

In this case we ask you to give us your name, address, and e-mail address so that we can contact you. The participation in such a promotion also requires your voluntary willingness to participate and your consent.

You have the right to withdraw your consent to the processing of personal data at any time with effect for the future. The withdrawal is possible informally, e.g. by e-mail to the sales department. Please note that the withdrawal shall not affect the lawfulness of processing based on consent before its withdrawal.

### Credit assessment

In case of advance performance on our part or if you conclude a loan or other credit agreement with us, we have a legitimate interest (Art. 6 para. 1 lit. f GDPR) in checking your creditworthiness or credit rating. With the credit assessment we pursue the following purposes: verification of identity as well as default or credit risk.

For this purpose, we work together with credit agencies (e.g. Creditreform), to whom we transmit the above-mentioned data and from whom we receive information. In case of a negative credit assessment, a delivery can be refused.

### Recipients of your data:

At our company, only the employees involved in the contract process (e.g. sales, accounting, controlling) have access to your personal data. As a matter of principle, data will not be passed on to third parties.

To support our business activities, we use contractors with whom we have concluded a contract for order processing.

We may need to disclose your personal data to a public authority (e.g. tax office, court, etc.) for the purpose of fulfilling legal obligations that affect us. In such a case, the legal basis for the transfer is provided by Art. 6 para. 1 lit. c GDPR.

Your payment data will be transferred to the appropriate payment service provider depending on the payment method you have selected.

We do not transfer data to countries outside the EU or EEA.

### Storage duration:

We delete your personal data according to the following criteria:

- If the contract with us ends, we immediately block your personal data for any further use.
- We delete your personal data in such a case at the latest at the end of the statutory retention period (§ 147 para. 3 of the Fiscal Code of Germany), i.e. after a period of 10 years since the relevant order.
- If you have given us your express consent for a specific processing procedure without time limit, we will store your data until you revoke your consent or until you delete your corresponding customer account yourself or the contract with you ends.

### Your rights:

You have the right to/of: Access (Art. 15 GDPR), Rectification (Art. 16 GDPR), Erasure (Art. 17 GDPR), Restriction of Processing (Art. 18 GDPR), Notification (Art. 19 GDPR), Objection (Art. 21 GDPR), Data Portability (Art. 20 GDPR), Lodge a complaint with a supervisory authority (Art. 77 GDPR i. V. m § 19 FDPA).